

Progress to 31 December 2003...

In line with the outcome of the Comprehensive Performance Assessment, the Council identified improvements it intended to have in place by 31 December 2003.

<i>In this area...</i>	<i>We will have in place...</i>	<i>Progress</i>
Leadership and vision	<ul style="list-style-type: none"> • A three-year Corporate Plan linked to the medium term financial framework and key priorities 	☺
Performance management	<ul style="list-style-type: none"> • Council-wide performance management framework • Systems to validate key performance indicators 	☺ ☺
Key resources	<ul style="list-style-type: none"> • A corporate approach to project management • Risk management systems incorporating operational and insurance risk 	☺ ☺
Organisational development and learning	<ul style="list-style-type: none"> • 50% of actions in the Human Resources Strategy completed • Staff Review and Development process incorporating feedback and target setting linked to business planning • Systems for sharing learning across the Council 	☺ ☺ ☺
Communications	<ul style="list-style-type: none"> • 100% of team briefings consistently and systematically deployed throughout the organisation • Opportunities for upward feedback 	☺ ☺